



## CAYA Technical Support Help

8:30am - 4:30pm

Toll Free: 1-866-738-3375

Local: 604-269-2222

Fax: 604-261-2256

[www.cayabc.org](http://www.cayabc.org)

[support@cayabc.org](mailto:support@cayabc.org)

### BEFORE YOU CALL

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Please check all relevant help files and manuals, including website support.

Please check that you have up-to-date software and hardware drivers, if possible.

### WHEN YOU CALL, PLEASE HAVE READY:

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*Name of the client*

*CAYA ID# on the equipment*

*Details of the problem*

*The technology in front of you*

*Software CDs with you, in case you need to re-load*

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